

# TRICARE® Your Military Health Plan

# TRICARE Benefits/Programs for the National Guard and Reserve During Deactivation



# Today's Agenda

- What Is TRICARE?
- TRICARE Eligibility
- Medical Coverage
- Other Important Information
- For Information and Assistance



Photo courtesy of the National Guard





# What Is TRICARE?

### TRICARE is...

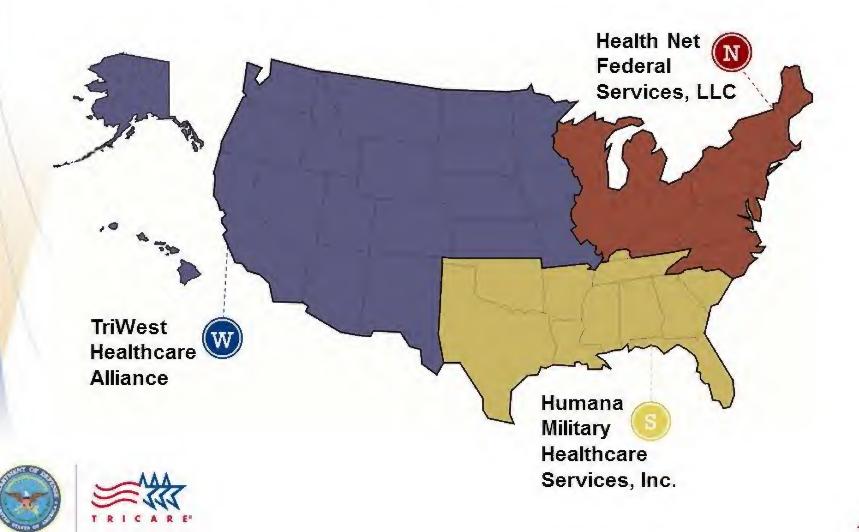
- ... the **health care program** for active duty service members, National Guard and Reserve members, retirees, family members, survivors, and certain former spouses worldwide.
- ... a **network of military and civilian health care professionals** working together to foster, protect, sustain, and restore health for those entrusted to their care.



#### What Is TRICARE?

# TRICARE Stateside Regions (50 United States & Washington, DC)

TRICARE is available worldwide and managed regionally



# TRICARE Eligibility: DEERS

# Registration in DEERS is key to TRICARE eligibility

Register your family members in the Defense Enrollment Eligibility Reporting System (DEERS):

- In person at a uniformed services identification (ID) card-issuing facility: <a href="www.dmdc.osd.mil/rsl">www.dmdc.osd.mil/rsl</a>
- By sending changes and required documentation to:
   Defense Manpower Data Center Support Office 400 Gigling Road
   Seaside, CA 93955-6771



# Take Action! Register Your Family in DEERS

- Proper documentation is required.
- To verify eligibility:
  - Go to <a href="http://milconnect.dmdc.mil">http://milconnect.dmdc.mil</a>
  - Local MTF's Patient Admin Office
  - Contact your service's personnel office



# TRICARE Eligibility Updating DEERS

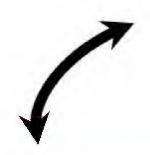
- Keep your contact information up to date:
  - Online: <a href="http://milconnect.dmdc.mil">http://milconnect.dmdc.mil</a>
  - By Phone: 1-800-538-9552
  - By Fax: 1-831-655-8317
  - Visit an ID card-issuing facility: <a href="www.dmdc.osd.mil/rsl">www.dmdc.osd.mil/rsl</a>
- More information: www.tricare.mil/deers
- Remember to register/update DEERS whenever there is a change in the family (marriage, birth, adoption, divorce, death, etc.) or when you move





### TRICARE Eligibility

# Coverage Lifecycle



### Inactive Status:

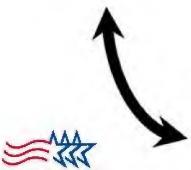
TRICARE Reserve Select (TRS) TRICARE Retired Reserve (TRR) & Line of Duty (LOD)



### Deactivation:

Transitional Assistance Management Program (TAMP) & Continued Health Care Benefit Program (CHCBP)

Pre-Activation: Active Duty Benefits



# Active:

Active Duty Benefits







# Transitional Assistance Management Program (TAMP)



Photo courtesy of Flickruser Herald Post

- Guard/Reserve active duty served more than 30 consecutive days in support of a contingency operation
- 180 days of transitional health care benefits
- Begins the day after you separate from active duty
- All beneficiaries covered as active duty family members—including the service member
- Reenrollment necessary for TRICARE Prime (where locally available)

**Note:** TAMP does not cover Line of Duty (LOD) care.





# **TAMP: Program Options**

- TRICARE Standard: Available worldwide
- TRICARE Extra: Available in the U.S.
- TRICARE Prime: Available in Prime Service Areas (PSAs)
- US Family Health Plan (USFHP): Available in six designated areas in the United States
- Overseas information: www.tricare.mil/overseas







### Medical Coverage During TAMP

# TRICARE Standard and TRICARE Extra: Getting Care

- No referrals necessary:
  - Certain services require prior authorization
  - In the event of an emergency, call 911 or go to the nearest emergency room.
- Locate a MTF for space-available care:
  - MTF locator: www.tricare.mil/mtf
- For TRICARE Extra, locate a TRICARE network provider:
  - Contact the TRICARE regional contractor, check their Web site, visit a TRICARE Service Center (TSC).





### Medical Coverage During TAMP

# TRICARE Standard and TRICARE Extra: Getting Care

- For TRICARE Standard, locate a non-network TRICARE-authorized provider:
  - Check your phone book or <u>www.tricare.mil/findaprovider</u>
  - Ask provider's office, "Do you accept TRICARE?"
    - If not, invite the provider to become TRICARE-authorized
    - Give your provider the phone number of your regional contractor or send them to <u>www.tricare.mil/providers/BecomeANonNetworkProvider.aspx</u>



# Medical Coverage During TAMP TRICARE Standard and TRICARE Extra: Costs

- The TRICARE Standard and TRICARE Extra annual deductible is waived for National Guard and Reserve family members of sponsors activated for more than 30 consecutive days.
- Annual deductible based on sponsor's pay grade:
  - E-4 and below: \$50 per individual or \$100 per family
  - E-5 and above: \$150 per individual or \$300 per family
- Cost-shares for sponsor and covered family members are the same as those for active duty family members:
  - Outpatient: 15 percent for network and 20 percent for non-network
  - Inpatient: daily rate (adjusted annually) with a \$25 minimum
- Catastrophic cap: \$1,000/family for covered medical services
- For the most up-to-date cost information, visit <u>www.tricare.mil/costs</u>.





# Medical Coverage During TAMP TRICARE Prime®: Enrollment

- Enroll via the Beneficiary Web Enrollment (BWE) site at <a href="https://www.dmdc.osd.mil/appj/bwe/">https://www.dmdc.osd.mil/appj/bwe/</a>
- Fill out the TRICARE Prime
   Enrollment Application and PCM
   Change Form (DD Form 2876):
   www.tricare.mil/forms



#### TRICARE PRIME ENROLLMENT APPLICATION AND PCM CHANGE FORM

Player read Agency Disclasion Notice, Privacy Air Statement, and Instructions Select completing this form ( OME No. 0720-0008 OME eparacel evalues Fee 32, 2010

#### AGENCY DISCLOSURE NOTICE

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### Medical Coverage During TAMP

# **TRICARE Prime: Getting Care**

- Affordable and comprehensive health care coverage
- Primary care manager (PCM) delivers most routine care
- PCM coordinates urgent and specialty care (referrals required)
- For emergencies, call 911 or go to the nearest emergency room







## **Medical Coverage During TAMP**

# TRICARE Prime: Costs for ADSMs and ADFMs

- No enrollment fees, deductibles, or cost-shares
- Pharmacy copayments apply when using civilian pharmacies
- Point-of-service (POS) option available
- Catastrophic cap: \$1,000/family for covered medical services







# **TRICARE** Young Adult (TYA)

Topic	Description			
Eligibility	<ul> <li>Unmarried dependent of an eligible uniformed service sponsor*</li> <li>At least age 21 (or age 23 if enrolled in a full-time course of study at an approved institution of higher learning and if the sponsor provides more than 50 percent of the financial support), but have not yet reached age 26</li> <li>Not eligible to enroll in an employer-sponsored health plan</li> <li>Not otherwise eligible for TRICARE program coverage</li> </ul>			
Enrollment	<ul> <li>The TRICARE Young Adult Application is available at <a href="www.tricare.mil/ty">www.tricare.mil/ty</a></li> <li>When applying, you must verify that you are not married and not eligible to enroll in an employer-sponsored health plan.</li> <li>Your completed application must include the first three months of premium payments.</li> </ul>			
Program Information	<ul> <li>Qualified dependents may be eligible to purchase TYA Prime or TYA Standard.</li> <li>Eligibility for TYA Prime or TYA Standard is based on the eligibility established by your sponsor and where you live.</li> <li>TYA Prime and TYA Standard generally have the same rules and costs as TRICARE Prime and TRICARE Standard.</li> </ul>			

<sup>\*</sup> If you are an adult child of a non-activated member of the Selected Reserve of the Ready Reserve or of the Retired Reserve, your sponsor must be enrolled in TRICARE Reserve Select or TRICARE Retired Reserve for you to be eligible for TYA.

# **US Family Health Plan (USFHP)**

- TRICARE Prime option
- Available in six service areas across the country
- Service member/sponsor can enroll



- USFHP participants are not eligible for health care or pharmacy services at MTFs
- More information: www.usfhp.com





## **Behavioral Health Care Services**

- Emergency services: Required when an individual considers himself or herself, or is perceived by others to be, an immediate risk to self or others
  - Call 911 or go to the nearest emergency care facility
  - Call the National Suicide Prevention Lifeline at 1-800-273-8255
- When covered by TRICARE (activation cycle or TRICARE Reserve Select):
  - Outpatient services: Behavioral health services provided without an overnight stay
  - Telemental Health Program: Connects beneficiaries with off-site providers through audio-visual conferencing





# **Behavioral Health Care Services**

- Inpatient services: Require an overnight stay (e.g., substance abuse "rehab" programs)
- For more information, visit <u>www.tricare.mil/mentalhealth</u>



# TRICARE Reserve Select® (TRS) and TRICARE Retired Reserve® (TRR): Step 1 – Qualify

- Selected Reserve members may qualify for TRS and Retired Reserve members may qualify for TRR if they are:
  - Not eligible for or enrolled in Federal Employees Health Benefits (FEHB) program
  - For more information, visit <u>www.tricare.mil</u>
- Log on to the Reserve Component Purchased TRICARE Application:
  - Follow the instructions to qualify.
  - 2. If qualified, print-out and sign the completed Reserve Component Health Coverage Request form (DD Form 2896-1).







# TRS and TRR: Step 2 – Purchase

# To purchase TRS or TRR:

- 1. Complete and sign the request form (DD Form 2896-1).
- Mail the completed form to the TRICARE contractor address listed.
- Make an initial premium payment as indicated on the form.
   For enrollments effective on or after October 1, 2012, the initial payment required is two months of premiums.

**Note:** For continuous coverage, you can purchase TRS up to 60 days before TAMP ends, but no later than 30 days after TAMP ends. For TRR, if you are enrolled in another TRICARE program, you must submit your TRR application within 30 days to ensure continuous coverage.



# TRS and TRR: Getting Care

- TRS and TRR coverage follows the rules of TRICARE Standard and Extra.
- No referrals necessary:
  - Certain services require prior authorization.
  - In the event of an emergency, call 911 or go to the nearest hospital.
- For TRICARE Standard, locate a non-network TRICARE-authorized provider.
- For TRICARE Extra, locate a TRICARE network provider.





# Medical Coverage TRS Costs

- Monthly premiums (per calendar year):
  - 2012: Member-only \$54.35; Member-and-family \$192.89
  - 2013: Member-only \$51.62; Member-and-family \$195.81
- Annual deductible based on sponsor's pay grade:
  - E-4 and below: \$50 per individual or \$100 per family
  - E-5 and above: \$150 per individual or \$300 per family
- Cost-shares for sponsor and covered family members same as those for active duty family members:
  - Outpatient: 15% for network and 20% for non-network
  - Inpatient: daily rate (adjusted annually) with a \$25 minimum
- Catastrophic cap: \$1,000/family for covered medical services
- For the most up-to-date cost information, visit www.tricare.mil/costs.





<sup>\*</sup>Effective January 1, 2013, all ongoing premium payments must be made by either an automated electronic funds transfer or automated charge to a credit or debit card.

# Medical Coverage TRR Costs

- Monthly premiums (per calendar year):
  - 2012: Member-only \$419.72; Member-and-family \$1,024.43
  - 2013: Member-only \$402.11; Member-and-family \$ 969.10
- Annual deductible \$150 per individual or \$300 per family
- Cost-shares for sponsor and covered family members:
  - Outpatient: 20% for network and 25% for non-network
  - Inpatient: \$708 per day or 25% of billed charges for institutional services, whichever is less, plus a 25% cost-share for separately billed services
- Catastrophic cap: \$3,000/family per fiscal year for covered medical services
- For the most up-to-date cost information, visit www.tricare.mil/costs.



<sup>\*</sup>Effective January 1, 2013, all ongoing premium payments must be made by either an automated electronic funds transfer or automated charge to a credit or debit card.

# Medical Coverage Line of Duty Care



Photo courtesy of the U.S. Army

- Limited to illnesses, injuries, and diseases incurred or aggravated in the line of duty
- Includes injuries sustained while traveling to and from your duty station
- Must have a line of duty (LOD) determination
- Care provided at military hospitals or clinics or coordinated by the Military Medical Support Office (MMSO)

**Note:** TAMP does not cover LOD care.





# Continued Health Care Benefit Program (CHCBP)

- Similar to COBRA continuation health coverage:
  - 18 to 36 months of temporary, premium-based coverage
  - \$1,065/quarter for individual coverage
  - \$2,390/quarter for family coverage
- CHCBP eligibility begins the day after you lose active-duty TRICARE coverage or TAMP coverage ends:
  - Must enroll within 60 days of loss of military benefits and pay quarterly premiums
- Administered by Humana Military Healthcare Services, Inc. for all regions:
  - 1-800-444-5445
  - Humana-Military.com





# Priority for Access to Military Treatment Facility Care

1	Active duty service members, including National Guard and Reserve members on active duty status				
2	Active duty family members enrolled in a TRICARE Prime option				
3	Retired service members, their dependents, and all others enrolled in a TRICARE Prime option				
4	Active duty family members <b>not</b> enrolled in a TRICARE Prime option, and TRICARE Reserve Select beneficiaries				
5	Retired service members and their dependents <b>not</b> enrolled in a TRICARE Prime option, TRICARE Retired Reserve beneficiaries, and all other eligible beneficiaries <b>not</b> enrolled in a TRICARE Prime option				





# **TRICARE Pharmacy Program**

Dhaman Outlan	Formulary Drugs		No. 5	
Pharmacy Option	Generic	Brand Name	Non-Formulary Drugs	
MTF Pharmacy (up to a <mark>90</mark> -day supply)	\$0	\$0	Not Applicable	
TRICARE Pharmacy Home Delivery (up to a 90-day supply)	\$0	\$9	\$25	
Retail Network Pharmacy (up to a 30-day supply)	\$5	\$12	\$25	
Non-Network Retail Pharmacy (up to a 30-day supply)	TRICARE Prime options: 50% copayment applies after point-of-service (POS) deductible is met		TRICARE Prime options: 50% copayment applies after POS deductible is met	
	All other beneficiaries: \$12 or 20% of the total cost, whichever is greater, after the annual deductible is met		All other beneficiaries: \$25 or 20% of the total cost, whichever is greater, after the annual deductible is met	

Express Scripts, Inc. Web site: www.express-scripts.com/TRICARE

Phone number: 1-877-363-1303





# TRICARE Dental Program (TDP)

- A voluntary, premium-based DoD dental program; the benefit is administered by MetLife®
- Premiums depend on the sponsor's status.

Service	Sponsor	One Family Member	More Than One Family Member	Sponsor and Family
Active Duty	N/A	\$10.30	\$30.89	N/A
Selected Reserve of the Ready Reserve	\$10.30	\$30.89	\$77.22	\$87.52
Individual Ready Reserve	\$25.74	\$25.74	\$77.22	\$102.96

TDP Web site: <a href="http://mybenefits.metlife.com/tricare">http://mybenefits.metlife.com/tricare</a>





# TRICARE and Other Health Insurance

- TRICARE serves as the secondary payer.
- If you have other health insurance (OHI):
  - Fill out a TRICARE Other Health Insurance Questionnaire www.tricare.mil/forms.
  - Follow the referral and authorization rules for your OHI.
  - Tell your provider about your OHI and TRICARE.
  - Show him or her your insurance card.





# Social Security Numbers

- In an effort to protect the privacy of TRICARE beneficiaries, the Department of Defense (DoD) is removing Social Security numbers (SSNs) from military identification (ID) cards, including the Common Access Card.
- Your new ID card will have one or both of the following:
  - A 10-digit DoD ID Number
  - A DoD Benefits Number (DBN), if you are eligible for DoD benefits
- You will not need a new ID card until your old card expires.
- For more information, visit <u>www.tricare.mil/ssn</u>.





# **Protecting Your Health Care Rights**

- Department of Defense (DoD), Uniformed Services Employment and Reemployment Rights Act (USERRA)
- Health care rights and protections include:
  - Continuing existing employer-based health plan
  - Reinstatement to employer's health plan
- DoD/National Committee for Employer Support of the Guard and Reserve (NCESGR):
  - 1-800-336-4590 or <u>www.esgr.org/userra</u>





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# For Information and Assistance

### Stateside Regional Contractors

### TRICARE North Region

Health Net Federal Services, LLC 1-877-TRICARE (1-877-874-2273)

www.hnfs.com

### TRICARE South Region

Humana Military Healthcare Services, Inc.

1-800-444-5445

Humana-Military.com

### TRICARE West Region

TriWest Healthcare Alliance 1-888-TRIWEST (1-888-874-9378)

TriWest.com

#### **General Contact Information**

TRICARE Web Site: <a href="https://www.tricare.mil">www.tricare.mil</a>
Contacts: <a href="https://www.tricare.mil/contacts">www.tricare.mil/contacts</a>

Military Medical Support Office:

www.tricare.mil/tma/mmso

### **Overseas Regional Contractor**

International SOS Assistance, Inc.

#### Eurasia-Africa:

+44-20-8762-8384 (overseas)

1-877-678-1207 (stateside)

#### Latin America and Canada:

+1-215-942-8393 (overseas)

1-877-451-8659 (stateside)

#### Pacific:

Singapore: +65-6339-2676 (overseas)

1-877-678-1208 (stateside)

Sydney: +61-2-9273-2710 (overseas)

1-877-678-1209 (stateside) www.tricare-overseas.com

#### Connect with TRICARE Online!











www.tricare.mil/mediacenter



